Kiosk Scan & Go

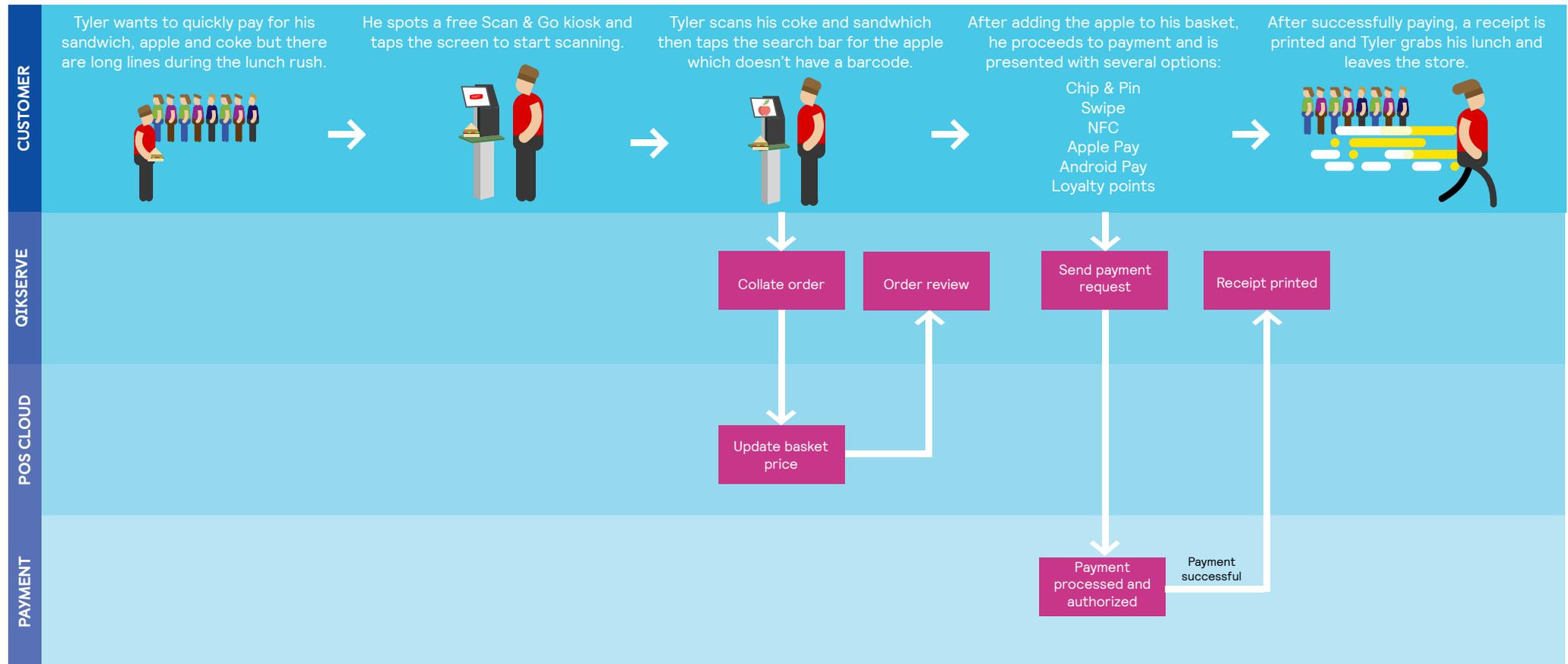QikServe

Our queue-busting kiosks let your customers scan and pay themselves meaning more convenience for them and lower operating and cash handling costs for you.

Let your guests bypass lines by scanning and paying for their own products using self-checkout kiosks with integrated payment terminals. As well as the added convenience for your guests, Scan & Go also helps to reduce cash handling, streamline traffic through your stores, optimizes operations and reduces pressure on counter staff during peak times. QikServe provides the fastest way to roll out a highly scalable Scan & Go solution and our expertise in user experience design means a highly intuitive user interface supported by multi-language and product search capabilities.

6/10 shoppers prefer self-checkout vs. cashier*

The customer journey

CUSTOMER

Tyler wants to quickly pay for his sandwich, apple and coke but there are long lines during the lunch rush.

He spots a free Scan & Go kiosk and taps the screen to start scanning.

Tyler scans his coke and sandwich then taps the search bar for the apple which doesn't have a barcode.

After adding the apple to his basket, he proceeds to payment and is presented with several options:

Chip & Pin
Swipe
NFC
Apple Pay
Android Pay
Loyalty points

After successfully paying, a receipt is printed and Tyler grabs his lunch and leaves the store.

QIKSERVE

Collate order

Order review

Send payment request

Receipt printed

POS CLOUD

Update basket price

PAYMENT

Payment processed and authorized

Payment successful

*Empathy Research 2018

Features
& Benefits

Features	Benefits
Scan & Go User Interface (UI)/User Experience (UX) design expertise	Leverage our extensive UI development and UX expertise for digital self-service. Engaging design and intuitive flow mean faster checkout time and a better experience for your customers.
Product seach	Let your guests quickly look-up and add products to their basket that don't have barcodes.
Landscape and portrait mode	Flexible screen orientations give you full control over the way your kiosk interface is presented to customers.
A range of printer options	Print receipts following successful payment. Supported printers include: Zebra KPU403, Epson TMT88V, ODP333.
Scanner agnostic	We can integrate with any scanner that supports Human Input Mode (HIV) giving you the freedom to choose scanners best suited to your needs and budget.
A range of PED options	Reduce cash handling at your stores which are costly and inefficient and give your customers a choice of payment options including NFC, swipe, Android/Apple Pay and Chip and Pin. (See integrations table on p3 for more information.)
A/B Testing	Gain valuable insights, optimize product lookup by making use of A/B testing capabilities.
Highly scalable	Our technology is proven in high volume, multi-location businesses across the world meaning you can scale with stability and speed without concern.
Rapid deployment	Our comprehensive out-of-the-box functionality and seamless integrations allow us to deliver enterprise-wide solutions in record-breaking time. (See table on p3. for supported integrations.)
Multi-language, multi-currancy	Remove the language barrier and currency confusion by offering a globalized solution for an increasingly globalized world. Currently supported languages include English UK, English US, Dutch, Finnish, Chinese (simplified) and French Canadian.
Data capture and analytics	Generate valuable insights about your customers from automated data capture for more targeted marketing campaigns and to lay the foundations for data-driven adaptive content.
24/7 support	Maximize uptime with our round the clock, global, multi-language technical assistance.

QikServe

Integrations

We integrate with many 3rd party platforms. Current integrations include:

POS	Payment	Peripherals

ORACLE®

RES3700 (v5.5 and above)
Simphony 1
Simphony 2
(OHeICS and Transaction Services)

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Omnienable

{ OMNIVORE }

adyen

3C PAYMENT

FREEDOM.PAY

PayPal

Verifone®
Merchant
eLink

iDEAL

PRINTERS

ZEBRA TECHNOLOGIES

KPU403

EPSON

TMT88V
ODP 333

SCANNERS
We support any scanner with human input mode (HIV)